



# Mobile rental has arrived

Direct Response can now supply, quickly and efficiently, the latest range of Nokia and Motorola handsets for short-term mobile rental. This new solution will keep you in touch, whether you're traveling abroad to a destination where your current mobile doesn't work or if company mobiles are needed at an exhibition.

## Benefits of handset rental:

### Flexibility

You are able to keep in contact for as long as you wish without having to sign a contract or purchase a handset.

### Coverage

All our mobiles have complete coverage throughout the UK, Japan, North America, and South America, so whether you are traveling outside the UK or colleagues are visiting from abroad, this incredible, cost effective solution beats those global network coverage issues.

### Full Support

Our standard package not only includes a handset and connection, but equips you for all eventualities, leaving you completely independent:

- Carry bag
- Temporary business cards
- Case
- Spare batteries
- International power adaptor
- In car charger and a lightweight travel charger
- 24 hour help line to deal with any query

### Maintenance

On-going fleet maintenance ensures that the handset you receive is in excellent condition and, as part of our maintenance programme, all names and numbers that you saved to the SIM card or handset are deleted, eliminating any confidentiality issues once you've finished using the service.

### Billing

Our flexible charging package means you are always in control, you can send a quick text message to find out your call charges or even the level of network coverage. Line rental is only £1 a day, however if you spend over £5 on daily call charges line rental is not charged. To take advantage of this amazing offer, simply register your details through [www.dr ltd.com](http://www.dr ltd.com).

## How we support you

### • Dedicated daily point of contact

Our highly trained client managers provide one point of contact for any advice and operational support. This also includes a team of office-based client executives who provide a further level of support, as well as a team of mobile specialists and project managers, guiding and supporting you through every stage of the connection for complete peace of mind.

### • Client Services

Our experienced mobile Client Services specialists will also assist in:-

- New connections, equipment and accessory orders.
- Arranging nationwide car kit installations.
- Complete handset support, including end-user support to your staff directly.
- Insurance claims and billing queries.

24 hour fault reporting, with on-call managers to assist with any urgent requests. will always have their phone with them and have access to a voicemail service.

