



DIRECT RESPONSE

Save 70% on cross-network mobile charges with Group Call Plan

Being able to manage your mobile costs is a challenge that all businesses face and many have the additional challenge of managing communications for remote workers. Which is why together with Vodafone we're bringing you a specially designed inclusive minute tariff, 'Group Call Plan' and a level of service and account management tailored just for the business user.

What is Group Call Plan?

Group Call Plan is a choice of tariffs that combine inclusive minutes and monthly line rental, enabling your mobile fleet to share a number of free minutes per month. This gives you greater flexibility over your approach to your mobile spend, offering greater cost savings, better cost control and improved communications.

Benefits of Group Call Plan

- **Cheaper business costs**
Just pay a flat monthly fee and enjoy savings of up to 70% on cross network mobile charges. Group Call Plan links your business mobiles and fixed phones into one virtual private network (VPN), offering cheaper calls between your mobiles and calls from your mobiles back to the office.
- **Improved communications**
Simplified dialling between your mobiles and back to office by using a four-digit extension or use of a short dial code on your office extensions.
- **Managing mobile costs**
With Group Call Plan you can now manage your mobile fleet costs with a standard flat monthly line rental fee. Knowing your up front costs on all calls from your mobile to any other UK mobile or fixed line number*, enable you to budget more effectively.

Which plan is right for your business?

With seven tariffs to choose from, you are bound to find one suited to your business needs. From 750 minutes to 24000 minutes per month and up to 200 connections, finding the tariff to best fit your size of business couldn't be simpler.

Integrating mobile data

In addition to making calls on the move, we can also incorporate BlackBerry mobile data into the solution. Adding BlackBerry to your voice connection puts you in complete control of your day even when out of the office. Allow your remote employees to keep communicating just as they would in the office.

Benefits of integrating mobile data

- **Be contactable wherever you are**
Ensure you stay in contact with colleagues and clients at all times. Users can receive all emails, appointments and tasks wherever they are and even browse the Internet, without the need to carry a laptop or PDA.
- **Secure connection**
Communications are secure as all data is encrypted to the highest level
- **Managed installation**
Getting started couldn't be easier. Direct Response's engineers will come to your office to install the solution and train your staff. This means that your company can immediately benefit from the efficiencies BlackBerry gives you.

How we support you

- **Integration**
We have the ability and in-house expertise to integrate mobile voice, mobile data and fixed line calls with a high level of resilience. This means you'll receive one bill for all calls, enabling you to keep track of your mobile fleet and each mobile handset.
- **Dedicated daily point of contact**
Our highly trained client management team provide any advice and operational support you need. This includes a team of office-based client executives, as well as a team of mobile specialists and project managers, guiding and supporting you through every stage of the connection for complete peace of mind.
- **Client Services**
Our experienced mobile Client Services specialists will also assist in:-
 - New connections, equipment and accessory orders.
 - Arranging nationwide car kit installations. Complete handset support, including end-user support to your staff directly.
 - Insurance claims and billing queries. 24 hour fault reporting, with on-call managers to assist with any urgent requests.

*exceptions being special numbers, e.g. directory enquiries, premium rate etc.

